



# Road Asset Management (RAM) Georgia 12-15<sup>th</sup> September 2022

## Asset Management Plans

Dr Ian Greenwood

BE(Civil), PhD(Eng), FEngNZ(Civil), CPEng(NZ)

ian@gaic.nz





- Asset management manual
- Asset management plan





## The Asset Management Manual





## Setting the Scene

- Some food for thought?
  - If you like the food, ask for a copy of the recipe
  - Hard to recreate a recipe just by taking a slice of the cake home

- The AM equivalent
  - People take a copy of someone else's AMP, but then have no idea how to recreate it
  - AM is rushed as a critical deadline (often around funding) approaches, only to find the inputs are not available
  - An organisation with good AM suddenly falters (or fails) when the "champion" moves on.
- The answer is an Asset Management Manual





## What is an AM Manual (or Framework)?

- The recipe for successful AM in an organisation
- Like food, every location has its own local flavour
  - Local legislation
  - Local funding cycles
  - Local weather that impacts on data collection and physical works
- Having an AMM is not the same as having a good AMP or good assets
- An AMM is the glue that holds all the AM components together
  - Makes the whole greater than the sum of the parts
  - Once you have your processes documented, it is much easier to see the problem areas and improve them.





## Benefits of Having an AMM

- Managed workflow
- Consistency of delivery of AM functions
- Reduces reliance on key individuals
- Assists in developing a common language across asset borders.





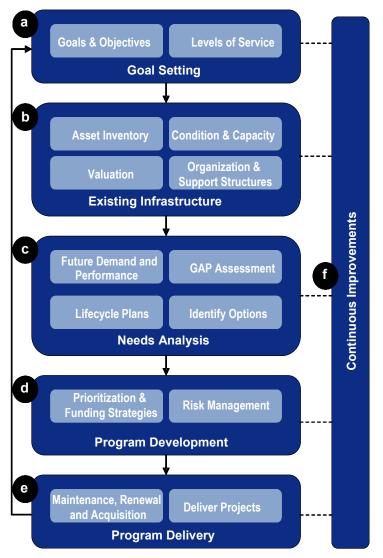
## Components

- Covers all facets of AM planning
  - Details the processes that will be used to make sure the AMP and the Assets will be a success
- Specifies the "who" "what" and "when" not just the "how"
  - This sets an AMM apart from an AM textbook
  - Creates ownership





## Typical AM Process



What do we want it to do? What do we have? What condition is it in? What is it worth? What do we need to do to it? When do we need to it? How much will it cost? How will we deliver it?





### Who Needs One

- Anyone with an asset
  - Not all AMM's are created equal
- History would suggest those with:
  - Diverse assets to manage
  - Timing and human resourcing issues
  - Significant infrastructure failures or challenges
  - Key individuals that are about to (or have) moved on
  - Those wanting to computerise their AM activities

...benefit the most from having one in place





## What Does the AMM Look Like?

- Personalises AM to the organisation
  - Identifies specific roles that tasks are owned by
  - Identifies who else is involved
  - Defines what success looks like, not just failure
  - Levels the playing field of decision making
  - Ensures all decision makers have the information they need, at the time they need it, in the format they require, at the level of detail they should have
- An AMM cannot be substituted by a software solution
  - An AMIS should automate the processes within your AMM





## Asset Management Plan





## Asset Management Plans

- Pull the whole picture together
- Gives organization a clearer picture of future
- Is your tool for demonstrating that you are delivering the right level of service in a cost-effective way for present and future customers.
- Enables organization and customers to focus on future service problems and cost drivers
- Highlights weaknesses







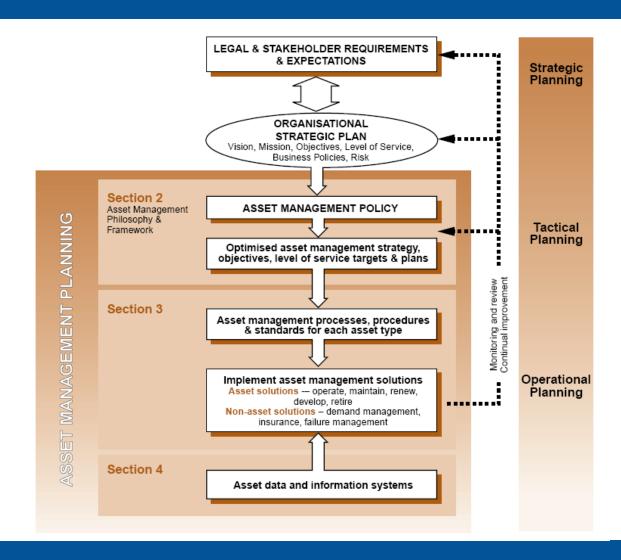
## AM Plans typically cover

- Levels of service and performance measures –
  past/current/future, including drivers (customer wants,
  legislative, strategic)
- Future growth, demand and how you will manage that demand
- An overview of the assets, value, condition, performance
- Lifecycle strategies for delivering on levels of service and meeting future growth – Strategies and projections for O&M/condition and performance monitoring, Renewal, New Works, Disposal
- Financial summary, including policies, significant assumptions
- Analysis of AM Practices (strengths/weaknesses)
- Improvement Plan





# AMP is a Function of the Entire Organisation







## The Story the AMP Tells

- If written in right order, AMPs should take the author (and the reader) through the process of thinking about:
  - What services are being provided
  - Intended level of service incl. performance targets and measures
  - What assets do we have
  - Changes to demand for / consumption of services
  - Changes to service provision levels and standards
  - Estimate of additional capacity
  - How it will be provided and cost
  - How cost will be funded
  - How assets will be maintained /renewed /replaced
- It should leave the reader confident in the knowledge that the assets are being well managed, risks are understood and any gaps in processes have been identified and improvement plans are in place.





## AMP Structure and Content

- There is no single correct methodology
- It is dependent on the organisation and the outcome they are seeking from their asset management plans
- If you use external resources, maintain ownership and close involvement
- While called an Asset Management Plan it is important to consider non-Asset solutions
- Will often be a hierarchy of AMPs
  - A national one that is for public reading
  - Regional ones that are more technical in nature
  - Specific assets major bridges, tunnels etc
  - It is important these all align.





## Basic elements are the same

- Service/activity description
- Asset description (condition/performance/value)
- Levels of service (current/future)
- Growth and demand (demand drivers, demand mgt)
- Lifecycle plans operational/renewal/capital (growth/LOS)
- Financial forecasts (expenditure/funding)
- Management practices (outsourcing strategies, etc)
- Improvement plan
- Risk management, ongoing improvement, assumptions, confidence levels (what-ifs) should filter through all sections.
- Sustainability is sometimes dealt with as a separate section, or an integral part of the whole document.





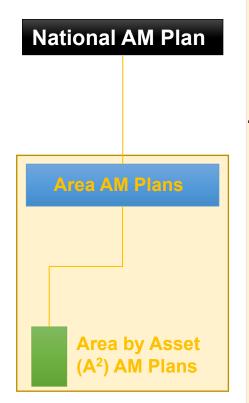
## Common Problems Where the AMP is not of a Good Standard

- Inability to express outcome of renewals programme for key assets
  - Can only talk in terms of km of works completed etc.
- Information about area assets held in many places and not readily able to provide a cohesive and consistent set of data
- Work programmes identified as lists of discrete projects rather than a programme
- Insufficient contextual information provided to inform internal decision makers about funding impacts
  - Leaves Ministry of Finance to interpret how km of work relates to what the community wants





## Common to Have an AMP Heirarchy



- Comprehensive central document
- Summarises the Area plans (feeding upwards)
- •Comprehensive Area plan document setting out information relating to all asset types within the Area
- Asset-specific data tables are given in the main body of the plan with summary comments
- Slim asset-specific document to provide supplementary information to the Area AM plan
  - Could be appended to Area AM plan
  - These are often in place as address a specific problem





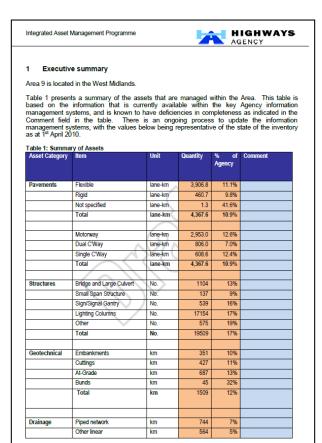
## Audience for the AMP

- National AMP
  - Road authority directors / Secretaries
  - Ministry of Finance
  - Public
- Area AMP
  - Area/Regional Teams
  - Contractors involved in maintaining the road network
- Area by Asset (A<sup>2</sup>) Plans
  - Asset specialist leads





## AMP Example - UK

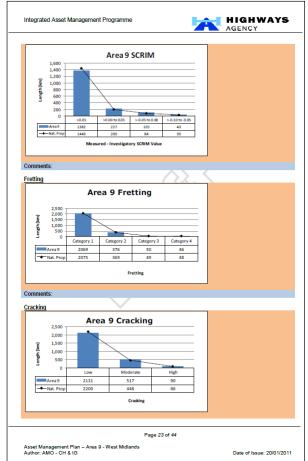


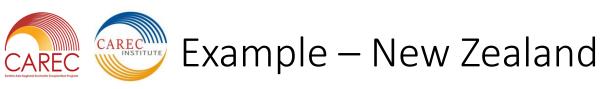
Page 5 of 44

Date of Issue: 20/01/2011

Asset Management Plan - Area 9 - West Midlands

Author: AMO - CH & IG





 https://www.nzta.govt.nz/roads-and-rail/management-andmaintenance/management-and-delivery-plans/state-highwayasset-management-plan/

"The State Highway Asset Management Plan (SHAMP) provides a greater focus on the needs of New Zealand from the state highway network, embeds our customer first approach within state highways, and shows how maintenance, operations, and improvements together provide services to customers.

It provides internal guidance on how the state highway network can be best developed and managed to achieve the government's objectives and meet our customers' needs, while balancing the competing demands on available funding over the period.

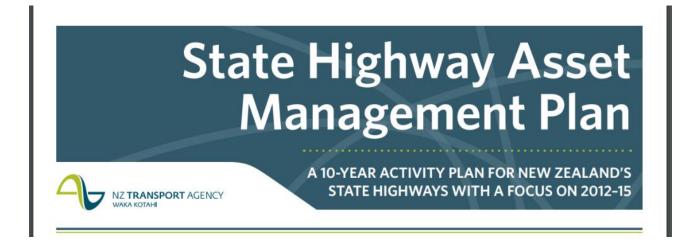
Read the State Highway Asset Management Plan





## Example – New Zealand

- 10 year plan
- 3 year funding cycle
- The AMP is about thinking longer term than today or tomorrow





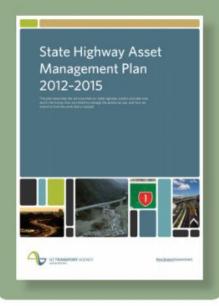


## Example

## What it provides

#### The SHAMP provides:

- a greater focus on the state highway needs of New Zealand
- a plan with the customer in mind
- a plan that shows how maintenance, operations and improvements together provide services to customers.



## Three key roles

The State Highway Asset Management Plan (SHAMP) plays three key roles for the NZTA:

- . it is a route map showing how we plan, invest and deliver for the future
- · it links state highway investment to our Customer First focus, setting service targets
- it is a business case for activities (maintenance, renewals, operations and improvements)
   required to enable the NZTA to deliver its services to customers.

#### A route map for the future

The SHAMP describes the programme of activities we will be doing to deliver the impacts sought.

It also provides the logic, reasoning and context behind how we propose to maintain, renew, operate and improve the state highway asset over a 10-year period and what we hope to achieve during this timeframe.

## Linking state highway investment to Customer First focus, setting service targets

By combining our customer values and impact areas, we translate national needs into specific service targets that cover all aspects of network performance. The Customer First strategy map is one of the key tools for us to do this.

#### A business case for activities

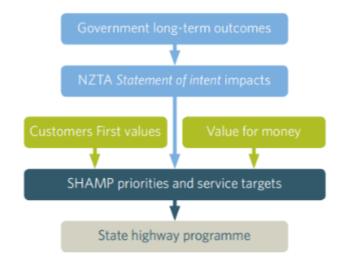
The SHAMP provides a business case for the activities (maintenance, renewals, operations and improvements) required to deliver the services outlined, based on demonstrating a clear need for works, the effectiveness of our proposed solutions and the efficiency of our execution.

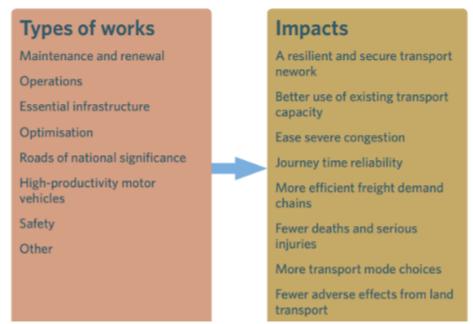




 Is the link between government and the actual programme of physical works

### Linking SHAMP to long-term impacts



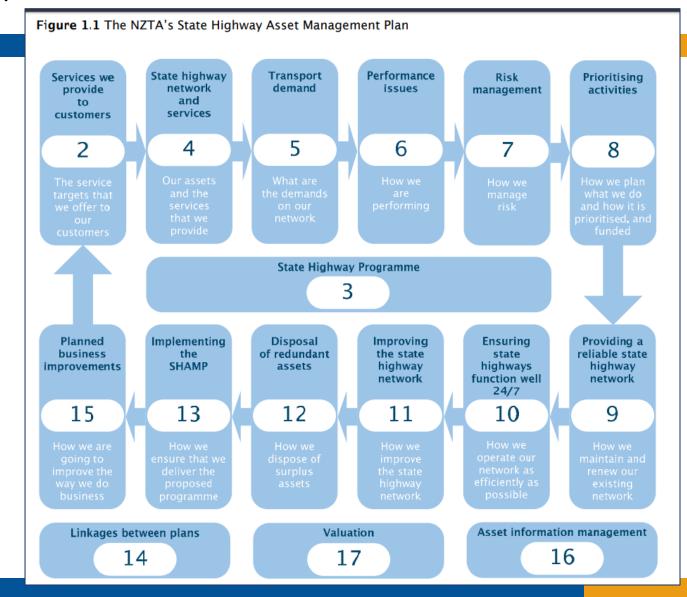






## Example – NZTA Document Structure

• 106 pages long







## **Auckland Transport**

#### www.at.govt.nz

### **Snapshot of our transport network**



#### **Road pavements**

assets worth

#### \$9.6 billion

7,661 km of roads 6.843 km is sealed and 818 km is unsealed



#### Stormwater

assets worth

#### \$2.9 billion

13,542 km stormwater channel 89.141 catchpits

Traffic systems,

signs and markings

assets worth

\$0.2 billion

857 controlled intersections

163,004 signs



#### Bridges, walls and structures

assets worth

#### \$1.9 billion

1.248 bridges 4,461 retaining walls 307 km railings and fences

**Parking** 

assets worth

\$0.5 billion

250 off-street parking areas.

11 parking buildings,

969 parking payment units



#### Footpaths and cycleways

assets worth

#### \$1.5 billion

7,460 km of footpaths 350 km of protected cycleways

\$1.7 billion

40 rail stations. 72 electric trains 23 ferry wharves



#### **Public transport** assets worth



7 bus stations. 1,482 bus shelters,

### $^{\$}18.6$ billion Our assets are depreciating with time and use at a rate of \$1.1 million

per day

AT manages \$22

billion

of transport assets,

including infrastructure

assets with a replacement

value of

Asset inventory as at 30 June 2021.

Street lighting

assets worth

\$0.3 billion

122,347 street lights

Total asset value of \$22 billion includes land, corporate and IT assets.



## Role of the AMP

## THE **ASSET MANAGEMENT PLAN** DEMONSTRATES HOW AT SUSTAINABLY MANAGES OUR COMPLEX TRANSPORT NETWORKS IN THE INTERESTS OF THE PUBLIC

It is one of a set of plans that guide how transport in the city is managed.

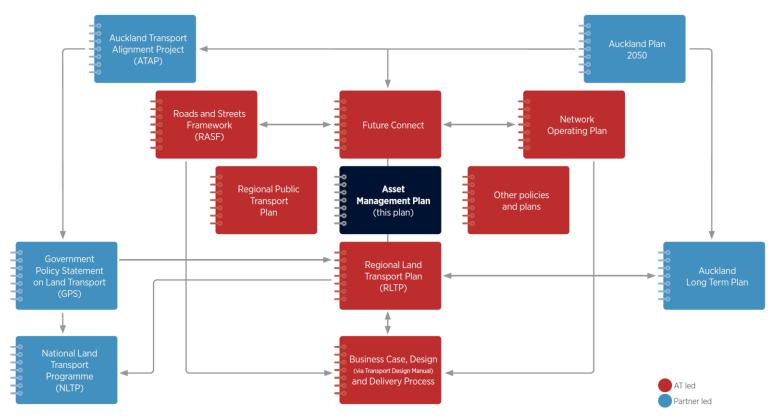


FIGURE 1: KEY TRANSPORT PLANNING DOCUMENTS





## Auckland Transport – AMP Contents

Auckland's transport infrastructure

Role of the Asset Management Plan

Enabling Auckland's growth

Building the business case for asset management

Asset management problem statements

Asset deterioration

Road safety

Growth and intensification

Resilience

Our Climate Impact Statement

Mitigation: How we contribute to reducing emissions

Adaptation: How we adapt to the impacts of climate change

Our plan and targets

Our investment plan

Asset operations and maintenance

Asset renewals

Asset Management Improvements

Acknowledgements

AMP has a 10 year outlook

Publicly available for download off the internet





- Do you produce an AMP?
  - If so, who is the target audience?
- Do you have your AM processes documented?
- Do you need any assistance in this area?
  - Producing templates or documenting current business practices?





Dr Ian Greenwood Greenwood Associates Infrastructure Consultants ian@gaic.nz